

Important Update: Johannesburg Regional Service Centre (JRSC) Services for 2026

Dear Unisa Student and Applicant

This notice provides important information about the Johannesburg Regional Service Centre (JRSC) at 120 Fox Street.

The current lease for the JRSC is scheduled to expire on December 31, 2025. Unisa is finalising plans to ensure that students continue receiving support during the registration and results period in January 2026.

When will JRSC close?

The final operational day will be on **Monday, 15 December 2025**

Additional communication will be provided through

- myUnisa (my.unisa.ac.za)
- Your myLife email account
- Unisa official social media pages

Where can I go for support in 2026?

After the JRSC closes, you can visit the following centres:

Florida Regional Service Centre (Main walk-in-site)
Corner Christiaan de Wet Road and Pioneer Street,
Florida.GR@unisa.ac.za

Where you will find the following services:

- Registration assistance
- ICT help (myUnisa login, MFA, labs)
- Library services
- Results and assessment queries

Other centres:

Ekurhuleni Regional Service Centre:
Corner R51 & Brazil Street, Daveyton
Ekurhuleni.GR@unisa.ac.za

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Vaal Regional Service Centre:
1st Floor, Hangar Building
Corner Voortrekker & Rhodes Avenue, Vereeniging
Vaal-GR@unisa.ac.za

UNISA Ormonde Conference Centre
2 Vinton Rd, Ormonde, Jhb South
JHBQueries@unisa.ac.za

Sunnyside Learning Centre
Building 14, Sunnyside Campus South
Corner Steve Biko & Justice Mahomed Streets
Sunnyside, Pretoria
gautengtl@unisa.ac.za

Library Services

- Full online and telephonic support via SCSC,
- myUnisa and the Virtual Library
- Library relocation and capacity: The physical library collection will be relocated to Florida, while an online library presence will be available to students

Transport information

Travel guides and taxi-route information for all centres will be published soon. Please follow only official Unisa communication platforms for updates.